

# The Correlation between the Job Characteristics, Psychological Wellbeing, and Organizational Commitment of Workers in Social Welfare Organizations Using Spss program

Mi-kyung Kwak\*, Sung-je Cho\*\*

Abstract The aim of this study is to analyze the correlation between the job characteristics, psychological wellbeing, and organizational commitment of workers in social welfare organizations. The subjects were 275 workers of social welfare organizations in Y city, Gyeongsangbuk-do. The analysis were frequency, reliability, correlation, and regression using the SPSS Program. The results of the study, analyzing the effects of job characteristics on organizational commitment showed that authority, harmony, and autonomy had positive effects on organizational commitment. Analyzing the effects of job characteristics on psychological wellbeing showed that authority and harmony had positive effects on psychological wellbeing, but autonomy was not. The organizational commitment to the effects of job characteristics on psychological wellbeing was analyzed as the partial mediated effect. The implications of this study are expected to be utilized as baseline data in developing programs for improving organizational commitment for the psychological wellbeing of social welfare organizations workers.

**Key Words:** job characteristics, organizational commitment, psychological wellbeing, Social welfare organizations, workers in social welfare organizations

<sup>\*</sup>Department of Education at Dongbang Graduate University

<sup>\*\*</sup>Department of Education at Dongbang Graduate University, Seoul, Korea Received February 10, 2018 Revised February 22, 2018

Spss			,	,		<u>55</u>
7	ŀ					,
2015 515,678	[1]. 2010 429,275 가 .		,		,	가 가
,	가			[9].	, [8].	가
71	가 .	가		,	가	
가			[9].	[8]	가	
[3].						,
			, 가	,	, , [2,9]. ,	,
[4]. [5].	,				,	
	[6].		1.2			,
[7].		,				

11 1

	가?		2.3	
,	가?			SPSS 22.0
	\[\frac{1}{2}\]		5%	,
,			Cronba	cn's
가?			•	
	•		,	,
	2.			•
2.1			2	3.
	2017 7 3 2017			,.
	Υ	275	3.1	
	•			4. 4.
				< 1> .
2.2			107 (38.99	, %), 168 (61.1%) , 41-50
2.2.1				, 36-40 , 50 , 31-35
	,	, ,	, 30	
,	, , ,	, ,	43.3% 가	, , ,
	•		67.6% 가	,
2.2.2				66.2%,
		[10]	33.8%	1
	13		85.5% 가	, , , , , . 가
	5 .		60.7% 가	·
2.2.2			/ , ,	
2.2.3	[44]	1		
	[11] 14			
5				
2.2.4				
	[12]	1		
5	15			

Spss , , <u>57</u>

1. Table 1. Characteristics of the sociology of population

	Cotoconi	Total (N	=275 )
	Category	Frequency	Ratio(%)
Sex	Male Female	107 168	38.9 61.1
Age	Under 30 31-35 36-40 41-Under 50 50 or over	43 45 56 78 53	15.6 16.4 20.4 28.4 19.3
	Less than high school graduate	8	2.9
	High school graduate	12	4.4
Education Level	College graduate	119	43.3
20101	4-year university graduate	115	41.8
	Graduate school graduate or more	21	7.6
Marital Status	Married Single Divorced	186 84 5	67.6 30.5 1.8
Facility	Social Welfare Organization	93	33.8
Type	Facility for the handicapped	107 38 168 61 43 15 45 16 56 20 78 28 53 19 ch 8 23 duate 12 4. ate 119 43 sity 115 41 cool 21 7. core 186 67 84 30 5 1. ce 93 33 de 182 66 d 7 2. ger 10 3. arge 40 14 or 167 60 corker 24 8. 27 9.6	66.2
	Director General Manager		2.5 3.6
D141	Employee in charge of department	40	14.5
Position	Social worker	167	60.7
	Therapist/Care worker	24	8.7
	Other	27	9.8
	Total	275	100.0

3.2

 Table 2. Verification of the validity and reliability of the job characteristics of workers in social welfare organizations

	ı						,	
	C	Compone	ent	Eigen	Vari	Accum	Reliab	
Category	Auth ority	Harmo ny	Auton omy	Value	ant	ulated Variant	ility Value	
Characteri stic3	.773	.117	015					
Characteri stic4	.765	.041	014					
Characteri stic5	.726	.229	.088					
Characteri stic7	.618	221	036	3.616	27.8	27.816	.827	
Characteri stic8	.612	.316	.051	3.010	6 16	27.010		
Characteri stic11	.591	.391	.124					
Characteri stic2	.583	.073	.122					
Characteri stic1	.577	.218	.066					
Characteri stic6	12 0	.740	079					
Characteri stic9	.212	.620	.125	1.803	13.8 70	41.686	.646	
Characteri stic12	.219	.571	017					
Characteri stic14	02 6	143	.869	1 422	1.433	52,706	.667	
Characteri stic13	.142	.169	.780	1.400		JZ./ UO	,007	
KIV	10=.81	9, <sup>2</sup> =	910.255	5***, df	=78,	000.=q		
KMO=.819, <sup>2</sup> =910.255***, df=78, p=.000								

KMO	0.819		
, $\chi^2$ =910.255			
		가	
0.5			,
Cronbach's Alpha	0.6	가	
			,
,			
	가	10	

< 3>

 Table 3. Verification of validity and reliability of organizational commitment

	Compo nent			Accum	Reli abilit
Category	Organiz ational Commit	Eigen Value	Varian t	ulated Variant	y Valu
	ment				е
Commitment9	.818				
Commitment4	.796				
Commitment1	.768				
Commitment3	.752				
Commitment5	.747				
Commitment 12	.744				
Commitment6	.735				
Commitment8	.728	7.887	52.580	52.580	.935
Commitment11	.722				
Commitment15	.715				
Commitment10	.696				
Commitment14	.683				
Commitment13	.676				
Commitment2	.659				
Commitment7	.611				

KMO=.944, <sup>2</sup>=2422.229\*\*\*, df=105, p=.000

, 1 , (eigen

, Cronbach's Alpha 0.935 가 가 가

. < 4> .

 Table 4. Verification of validity and reliability of psychological wellbeing

	Component	Eigen	Varian	Accum	Relia
Category	Psychological Wellbeing	Value	t	ulated Variant	bility Value
Wellbeing5	.773				
Wellbeing2	.762				
Wellbeing6	.745	3.140	52.333	52.333	.815
Wellbeing4	.720	3.140	32,333	32.333	.010
Wellbeing1	.714				
Wellbeing3	.616				
	9				

KMO=.828, <sup>2</sup>=492.930\*\*\*, df=15, p=.000

, 1

(eigen value) 3.140 , 52.333% . KMO

0.828 ,  $\chi^2$ =492.930

, Cronbach's Alpha 0.815 가 . 가 0.5

> 가 7, 8, 9

3.3

, 3.85 가 , . 3.59

, 3.76 . 5% ±1.96

가 , ±1.96 가

< 5>

5

, < 5>

(

'(M=3.85), ' '(M=3.16),' '(M=3.10)

. 3.59,

3.76

 Table 5. Descriptive statistical analysis on measurement variables

Cate	Category		Averag e	Standard Deviation	Skew ness	Kurto sis
	Autho rity	275	3.85	.52	070	096
Job Charact eristics	Harm ony	275	3.16	.63	.128	.584
	Auton omy	275	3.10	.69	439	.078
	Organizational Commitment		3.59	.57	042	.293
Psychological Wellbeing		275	3.76	.48	.049	023

3.4

, R Square=0.266

26.6% , F=32.786

. D-W

1.985

0.1 , VIF 10.0

. (t=5.889, p<0.001), (t=3.582,

p<0.001), (t=4.282, p<0.001) (+) < 6>

6.

Table 6. Analysis of the effects of job characteristics on organizational commitment

ndent	Depen dent Variabl	Non-st ize Coeff	ed	Stand ardize d Coeffic ient	t	р	Collinear Statistic	
е	е	В	Stand ard Error	Beta			Tolera nce Limit	VIF
	(Const ant)	1.033	.260		3.966	.000		
Organi zation	Authori ty	.365	.062	.329	5.889 ***	.000	.865	1.155
al Comm itment	Harmo ny	.182	.051	.199	3.582 ***	.000	.878	1.140
	Autono my	.186	.043	.225	4.282 ***	.000	.985	1.016

R Square=.266, F=32.786\*\*\*, D-W=1.985

\*\*\*p<.001

3.5

, R Square=0.210

21.0% , F=24.027

D-W 1.829

0.1 , VIF 10.0

. (t=6.662, p<0.001),

(t=2.600, p<0.05) (+)

.

<

7> .

 Table 7. Analysis of the effects of job characteristics on psychological wellbeing

Indepen dent	Depen dent Variabl	Non-standar dized Coefficient		Stand ardize d Coeffic ient	t	р	Collinear Statistic	
Variable	e e	В	Stand ard Error	Beta			Toler ance Limit	VIF
	(Const ant)	2.095	.224		9.350	.000		
Psychol ogical	Authori ty	.356	.053	.387	6.662** *	.000	.865	1.155
Wellbein g	Harmo ny	.114	.044	.150	2.600*	.010	.878	1.140
	Autono my	022	.037	032	580	.563	.985	1.016

R Square=.210, F=24.027\*\*\*, D-W=1.829

\*p<.05, \*\*\*p<.001

3.6

.

< 8>

1 (+) (t=9.827, p<0.001). 2 (+) (t=7.598, p<0.001). 3

(t=7.598, p<0.001). (+)

(t=6.326, p<0.001), (+)

(t=3.747, p<0.001), 2

(0.418 0.224). Sobel

3

test , z=5.295

가

8.

Table 8. Analysis of the mediated effects of organizational commitment on the effects of job characteristics on psychological wellbeing

Depen dent Variabl	Indepe ndent Variabl	di	standar zed fficient	Standa rdized Coeffic ient	R Squ	F	t	р
е	е	В	Stand ard Error	Beta	arfe			
Organi zationa	(Const ant)	1.052	.260			96.571	4.041	.000
l Commi tment	Job Charac teristics	.709	.072	.511	.261	***	9.827* **	.000
Psycho logical	(Const ant)	2.036	.228			C7 700	8.927	.000
Wellbei ng	Job Charac teristics	.481	.063	.418	.175	57.728 ***	7.598* **	.000
	(Const ant)	1.706	.220				7.767	.000
Psycho logical Wellbei	Job Charac teristics	.258	.069	.224	.280	53.000 ***	3.747* **	.000.
Wellbei ng	Organi zational Commit ment	.314	.050	.379			6.326* **	.000

Sobel test: z=5.295\*\*\*, p=.000 \*\*\*p<.001

4.

,

,

Spss , , **61** 

(t=5.889, p<0.001), (t=3.582, p<0.001), (t=4.282, p<0.001) (+)

가

[8].

가

[9].

가

# **REFERENCES**

[1] http://kosis.kr/index, KOSIS. 2017.

- [2] H. S. Lee, H. S. Nam, "Disabled Living Facility Worker's Job Satisfaction impact on quality of life", Journal of Disability and Welfare, Vol. 21, pp.69-89, 2013.
- [3] G. H. Choi, "The Effect of the Emotional Labor of Workers at Residential Facility for the Handicapped on Turnover Intention-Focused on the Province of North Jeolla Province-", The Graduate School of Hanil University & Presbyterian theological Seminary Social Welfare Major, Doctoral thesis, 2016.
- [4] I. W. Maeing, J. M. Lee, "The Effect of Optimism on Psychological Well-Being among the Office Workers: Meaning in Life as a Mediating Variable", Korean Journal of Reality Therapy, Vol. 4, No. 2, pp.69-82, 2015.
- [5] N. H. Park, "A Study on the Job Characteristics and Subjective Wellbeing of Elderly Participants in the Job Creation Project for the Elderly: the Moderation Effect of Participation", Korean Welfare Practice Journal, Vol.5, No.1, pp7-30, 2013.
- [6] M. W. Chi, K. W. Lee, S. Y. Yun, "Effects of Job Search Behavior on Psychological Work Adjustment and Psychological Well-Being of the Employees in Tourism Industry: On the Mediating Effect of Psychological Work Adjustment", International Journal of Tourism and Hospitality Research, Vol.29, No.1, pp. 127-141, 2015.

, (t=6.662, p<0.001), (t=2.600, p<0.05) (+)

[6].

[7].

,

가

,

가

[13].

**62** 11 1

- [7] J. W. Lee, "Impacts of Job-Focused Emotional Demands Related to Interactions with Customers on Employee Psychological Well-Being and Performance: Mediating Effects of Emotion Regulation Strategies", Korean Journal of Business Administration, Vol.28, No.4, pp.1163-1185, 2015.
- 8] K. K. Kim, C. H. Suh, H. S. Joo, "The Impact of Hotel Employee Job characteristic on Organization Commitment, Job satisfaction, and Citizenship behavior", Korea Journal of Business Administration, Vol.19, No.2, pp. 469-488, 2006.
- [9] H. S. Shin, "The Impact of Job Characteristics on Customer Orientation, Organizational Commitment", Journal of Foodservice Management Society of Korea Vol. 12 No. 2, pp.53-73, 2009.
- [10] H. J. Jang, "The Impact of Middle Age Women's Social Volunteering on Psychological Wellbeing -Mediated Effect of Life Satisfaction and Depression-", The Graduate of Hanyoung Theological University, Doctoral thesis, 2016.
- [11] K. Y. Kim, "The Effect of Job and Organizational Characteristics on Dual Commitment of Social Welfare Officials", The Graduate of Sejong University, Doctoral thesis, 2014.
- [12] D. M. Kang, "Job Satisfaction and Overturn Intention of Rehabilitation Service Workers; Analysis of job results and organizational commitment factors", The Graduate of Daegu University, Doctoral thesis, 2014.
- [13] P. S. Yang, S. B. Choi, "The Relationship among Psychological Capital, Job Satisfaction and Organizational Committment: the Mediating Effect of Intrinsic Job Motivation", Journal of Human Resource Management Research, Vol.18, No.4, pp. 149-172, 2011.

# 저자약력

## 곽미경(Mi-Gyeong Gwak)

### [정회원]



- 2010년 3월 영남대학교 박사수료(가족복지상담)
- •동방문화대학원 대학교 박사 과 정 수료 (교육학 전공)
- 사회복지법인 아람재단 대표

<관심분야> IT 융합, 복지상담, 데이터베이스, 문화콘텐츠 개발, 정보보안

### 조 성 제(Sung-Je Cho)

## [정회원]



- 1977년 2월 : 홍익대학교 전자계산학과(이학박사)
   2005년 3월~2007년 2월 : 성결대학교 산업경영학부교수
- 2007년 3월~현재 : 동방대학 원 대학교 교육학과 교수

<관심분야> IT 융합, 복지상담, 데이터베이스, 문화콘텐츠 개발, 정보보안