

# Insuring Project Success by Knowing What Questions to Ask and Where to Get the Answers

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- Abstract -

Regardless of a Project Manager's domain of expertise, e.g. construction or software analysis and design, Project Managers need information that will help them manage projects successfully – to keep the project within the budget and on schedule and deliver a product that satisfies the client. Computer based tools can provide needed information but all one has to do is look at the failure rates of projects to determine that something is missing. Projects that do not fail are often cancelled or are challenged (over budget and/or late). Project Managers frequently do not know how to obtain the answers to important questions. For example, if extra money is going to be spent to bring a project back on schedule what is the least expensive approach among available alternatives that will produce the best results [Hillier, Hillier and Lieberman 2000; PMBOK 2004]. Answers and approaches to the resolution of important questions such as the one above will be presented and discussed in this paper.