

통신산업의 새로운기준:TL9000

원 형규

한성대학교 산업시스템공학부 산업공학전공

ABSTRACT

Since the international standard, ISO 9000, has been published, many organizations have obtained certificates nationally or internationally. It has been written to be applicable to any industry or economic sector. Partly the publicity of the ISO 9000 is due to this simplicity and generality. However they also become the reasons of producing sector-specific standards such as QS 9000 and AS 9000. In this paper, a new standard for telecommunication industry, called TL 9000, is introduced.

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주소: 서울 성북구 삼선동 2가 389, 한성 대학교 산업시스템공학부 산업공학전공

전화: 760-4126

FAX: 760-4490

E-mail: hgwon@www.hansung.ac.kr