

Definition 2.3

The second difference of the function f is denoted by $\Delta^2 f(n)$ and is defined as the difference of the first difference, that is,

$$\Delta^2 f(n) = \Delta f(n+1) - \Delta f(n).$$

Remark. f is discrete convex if $\Delta^2 f(n) \geq 0$ (For additional definitions of discrete and continuous kinds of convexity see Ponstein [15] and Kumin [10], [11]).

Theorem 2.1

The product of two positive (strictly) decreasing and discrete convex functions is also a decreasing and discrete convex function.

Proof. Assume that $F(c)$ and $G(c)$ are positive (strictly) decreasing, discrete convex functions. Let $H(c) = F(c)G(c)$.

$$\begin{aligned} \Delta H(c) &= F(c+1)G(c+1) - F(c)G(c) \\ &= F(c+1)\Delta G(c) + G(c)\Delta F(c) < 0. \end{aligned}$$

Hence, $H(c)$ is strictly decreasing.

Secondly, we show $\Delta^2 H(c) > 0$.

$$\begin{aligned} \Delta^2 H(c) &= F(c+2)\Delta G(c+1) - F(c+1)\Delta G(c) \\ &\quad + G(c+1)\Delta F(c+1) - G(c)\Delta F(c) \\ &= F(c+2)\Delta^2 G(c) + \Delta G(c)\Delta F(c+1) \\ &\quad + G(c+1)\Delta^2 F(c) + \Delta F(c)\Delta G(c) > 0, \end{aligned}$$

since $F(c)$ and $G(c)$ are discrete convex functions in c .

Therefore the product of two (strictly) decreasing and discrete convex functions is also a decreasing and discrete convex function.

3. A Discrete Convexity Result for the Erlang delay formula.

Theorem 3.1

The Erlang delay formula (or Erlang "B" formula) is a decreasing and discrete convex function in $c > 1$.

Proof. See Choi [1] and Jagers and Van Doorn [9].

4. The Discrete Convexity of Some Performance Measures of an M/M/c Queueing System

Theorem 4.1

In the M/M/c queue, the average number of customers in the queue is a decreasing and discrete convex function of c .

Proof. The average number of customers in the queue is:

$$\begin{aligned} L_q &= B \frac{\frac{\rho}{c}}{1 - \frac{\rho}{c}} \\ &= B \left(\frac{\rho}{c - \rho} \right) \end{aligned}$$

where B is the Erlang delay formula.

We have already shown by Theorem 2.1 that B is decreasing and discrete convex in c .

Let

$$F(c) = \frac{\rho}{c - \rho}$$

and $G(c)$ be the Erlang delay formula. Since $\Delta F(c) < 0$, $F(c)$ is a decreasing function.

$$\begin{aligned} \Delta^2 F(c) &= \frac{\rho}{c+2-\rho} - \frac{\rho}{c+1-\rho} - \frac{\rho}{c+1-\rho} + \frac{\rho}{c-\rho} \\ &= \frac{\rho[-(c+2-\rho)(c-\rho) - (c-\rho) + (c+2-\rho)(c+1-\rho)]}{(c+2-\rho)(c+1-\rho)(c-\rho)} \\ &= 2 \frac{\rho}{(c+2-\rho)(c+1-\rho)(c-\rho)} \\ &> 0. \end{aligned}$$

Hence $F(c)$ is decreasing and discrete convex.

Since L_q is the product of two decreasing and discrete convex functions in c , L_q is also decreasing and discrete convex in c .

Theorem 4.2

In the M/M/c queue, the average waiting time of a customer is a decreasing and discrete convex function of c .

Proof. The average waiting time of a customer can be expressed using Little's formula by:

$$W_q = \frac{L_q}{\lambda}$$

$$= \frac{1}{\mu(c-\rho)} B$$

Let

$$F(c) = \frac{1}{c-\rho} \quad \text{and} \quad G(c) = B$$

Since B is the Erlang delay formula, $G(c)$ is a decreasing and discrete convex function. It is clear that $\Delta F(c) < 0$, thus $F(c)$ is decreasing.

$$\begin{aligned} \Delta^2 F(c) &= \frac{1}{c+2-\rho} - \frac{1}{c+1-\rho} - \frac{1}{c+1-\rho} + \frac{1}{c-\rho} \\ &= \frac{-(c-\rho) - (c+2-\rho)(c-\rho) + (c+2-\rho)(c+1-\rho)}{(c+2-\rho)(c+1-\rho)(c-\rho)} \\ &= \frac{2}{(c+2-\rho)(c+1-\rho)(c-\rho)} \\ &> 0. \end{aligned}$$

Thus, $F(c)$ is a discrete convex function in c .

Since μ is positive and W_q is the product of two decreasing and discrete convex functions, W_q is also decreasing and discrete convex in c .

REFERENCES

- [1] S. H. Choi, "Some Convexity Properties of Performance Measures of Queuing Systems", Ph.D. dissertation, University of Oklahoma, Norman, Oklahoma (1989).
- [2] M.E. Dyer, and L.G. Proll, "On the Validity of Marginal Analysis for Allocating Servers in M/M/c Queues", *Mgmt. Sci.* **23**, 1019-1022 (1977).
- [3] A. Federgruen and H. Groenevelt, "The Impact of the Composition of the Customer Base in General Queuing Models", *J. Appl. Prob.* **24**, 709-724 (1987).
- [4] W. Grassman, "The Convexity of the Mean Size of the M/M/c Queue with respect to the Traffic Intensity", *J. of Appl. Prob.* **20**, 916-919 (1983).
- [5] A. Harel, "Convexity Results for Single Server Queues and for Multiserver Queues with Constant Service Times", *J. Appl. Prob.* **27**, 465-468 (1990a).
- [6] A. Harel, "Convexity Properties of the Erlang Loss Formula", *Opns. Res.* **38**, 499-505 (1990b).
- [7] A. Harel and P. Zipkin, "Strong Convexity Results for Queuing Systems", *Opns. Res.* **35**, 405-418 (1987a).
- [8] A. Harel and P. Zipkin, "The Convexity of a General Performance Measure for Multiserver Queues", *J. Appl. Prob.* **24**, 725-736 (1987b).
- [9] A.A. Jagers and E.A. Van Doorn, "Convexity of Functions which are Generalizations of the Erlang Loss Function and the Erlang Delay Function", *SIAM Review* **33**, 281-283 (1991).
- [10] H. Kumin, "The Design of Markovian Congestion Systems", Ph.D. dissertation. Case Institute of Technology, Cleveland, Ohio (1968).

- [11] H. Kumin, "On Characterizing the Extrema of a Function of Two Variables, One of which is Discrete", *Mgmt. Sci.* **20**, 126-129 (1973).
- [12] H. L. Lee and M.A. Cohen, "A Note on the Convexity of Performance Measures of M/M/c Queuing Systems", *J. Appl. Prob.* **20**, 920-923 (1983).
- [13] E.J. Messerli, "Proof of a Convexity Property of the Erlang B Formula", *Bell Sys. Tech. J.* **51**, 951-953 (1972).
- [14] B. Miller, "On Minimizing Non-Separable Functions Defined on the Integers With An Inventory Application", *SIAM J. Appl. Math.* **21**, 166-185 (1971).
- [15] J. Ponstein, "Seven Kinds of Convexity", *SIAM Rev.* **9**, 115-119 (1967).
- [16] A.J. Rolfe, "A Note on the Marginal Allocation in Multi-Server Facilities", *Mgmt. Sci.* **17**, 656-658 (1971).
- [17] Shaked, M. and J.G. Shanthikumar, "Stochastic Convexity and Its Applications", *Adv. Appl. Prob.* **20**, 427-446 (1988).
- [18] H. Y.Tu and H. Kumin, "A Convexity Result for a Class of GI/G/1 Queuing Systems", *Opns. Res.* **31**, 948-950 (1983).
- [19] R. R. Weber, "On the Marginal Benefit of Adding Servers to GI/G/1 Queuing Systems", *Mgmt. Sci.* **26**, 946-951 (1980).
- [20] R. R. Weber, "A Note on Waiting Times in Single Server Queues", *Opns. Res.* **31**, 950-951 (1983).